

Luxury Vinyl Tile- Limited Warranties

0.2 mm Wear Layer Product:

- 15 year limited residential wear through warranty
- 5 year limited light commercial wear warranty

0.5 mm Wear Layer Product:

- Lifetime limited residential structural and wear through warranty
- 15 year limited heavy commercial and wear through warranty

This means for each use of warranty period the floors:

- Will not wear through
- Will not stain from common household stains
- Will not contain manufacturing defects
- Will not rip or tear from normal and commercial use when properly installed
- Will not permanently indent from normal household and commercial use when proper precautions are followed
- Will not bottom-up discolor from use of proper underlayment panels (including luana) and then use of proper adhesive
- The edges of the floor will not curl when properly installed and subfloor is properly prepared according to installation instructions

Warranty exclusions:

- Damage through incorrect installation
- Damage through incorrect care and maintenance
- Damage from floods, insect infestations at natural disasters
- Damage from high traffic that is not representative of a residential or commercial application
- Stains or mechanical damage to the surface cause by incorrect treatment, use or storage, and especially high heel shoes, furniture, stones or pets

Proactive protection for your floors:

- When moving heavy appliances/heavy furniture, lay plywood or hand panels on your floor and walk the item across it. This will protect against potential scuff and damage.
- Used floor protectors on furniture to reduce indentations. As a rule of thumb heavier items require the wider protection.
- Use caution with rolling casters. They can and will damage the floor. Check installation and maintenance information for clarification of what is and what is not acceptable.
- Do not walk on the floor with stiletto heeled shoes or other sharp heeled shoes as they will damage the floor
- Always use walk off mats at outside entrances in order to reduce the amount of dirt brought into the home. We do not recommend the use of rubber, latex or coco mats as they can permanently stain your floor. We suggest the use of non-staining vinyl black mats or woven rugs that are colourfast and identify as such by the manufacturer.
- Use only FuzClean care products that have been specifically developed to care for your floor from a local flooring dealer.

*Light commercial use examples include: professional offices, waiting rooms, specialty retail and boutiques, display areas, small beauty salons, dental offices, yoga studios, martial arts studios etc.

For further information contact the distributor:

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